

## IMMEDIATE Mobile Device Steps

- 1. As quickly as possible (ie, immediately), ask a mobile device expert what to do given the following fact-specific information:**
  - Make/model & operating system, *including version*
  - Preservation/collection target (eg, texts, pics, call log, etc.)
  - How the collected content is relevant
- 2. Until you can get to an expert, the following should cover most eventualities:**
  - 1. Power On, or Off?**
    - a. You have PIN/Passcode → OFF
    - b. No PIN/P-code → ON, IF:
      - i. Can put in airplane mode and remove SIM card
      - ii. Turn off WiFi and Bluetooth for iOS (Apple) devices
      - iii. Keep charged
  - 2. Suspend:** Cloud back-ups & remote access.
  - 3. Disable / do not complete** software updates

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# 844-394-3781

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